

# Questions a Board Should Ask Itself

## **What is our mission? Why does this organization exist?**

- Do we have a mission statement?
- Do all the Board members know the mission?
- Does it govern everything we do?
- Do we communicate the mission?

## **What are our program and activity objectives?**

- How do they support the mission?
- What is their cost?
- Can we afford them?
- Who is responsible for implementing them?

## **Who is our customer?**

- How do we know the needs of our customer?
- Do our programs and activities address those needs?
- How do we know?

## **Do we have goals and a plan for the future?**

- Do we communicate our goals?
- Do we make decisions based on our goals?
- Do we evaluate our goals?

## **Do we evaluate our work as a Board?**